

Bastrop County Municipal Utility District No. 1
c/o 500 Capital of Texas Hwy North
Austin, Texas 78734
general@awrservices.net

June 5, 2020

Dear Resident,

The purpose of this letter is to provide you with important information regarding the District services and procedures during the COVID-19 epidemic and the resulting limitations and restrictions. As you know, due to COVID-19 epidemic, earlier this year, the President of the United States declared a state of emergency for the entire nation. Soon after, Governor Abbott of the State of Texas declared a state of emergency for the State of Texas and put in place certain restrictions on the movement and meeting of people in the State. Likewise, the Board of Directors of the District declared a state of emergency in the District on April 3, 2020 and took steps to mitigate the spread of the COVID-19 virus.

Working with our utility management and operating company, AWR Services, Inc., the Directors developed a plan to ensure that all residents continue to receive the same properly treated water and wastewater services now that you have received prior to this epidemic. Governor Abbott's order declared that governmental units, such as the District, and certain businesses that assist these governmental units, are essential and must continue to operate during the COVID-19 epidemic. The District and AWR, as essential businesses, have continued to operate as normally as possible during this time. While the AWR offices remain closed to the public, payment "in person" of utility bills is temporarily suspended, but you may make payments by mail and electronically via the District's website. If you have encountered difficulty paying your utility bill, please contact AWR at (512) 402-1990 for assistance.

Meeting of governing bodies of governmental units are subject to the Texas Open Meetings Act. Governor Abbott temporarily altered certain provisions of the Texas Open Meetings Act so that governmental units, such as the District, may meet by telephone conference call rather than in person in order to restrict the spread of the COVID-19 virus. Beginning with its regular monthly meeting on April 3, 2020, the District's Board of Directors met by telephonic meeting, and it plans to continue to meet by telephone until Governor Abbott rescinds his order. Beginning with the April meeting, an agenda packet, including call-in information, an agenda for each meeting and certain District information, is posted at <https://www.districtdirectory.org/agendapacket/bcmud1> and on the District's new public website at www.bastropcountymud1.com. The agendas continue to be posted physically at the mailboxes at ColoVista Parkway and ColoVista Ranch Road and at the mailboxes in the Valley. Meetings of the District's Board of Directors are open the public, and you may participate in the Board's telephonic meetings by using the call-in information and passcode included in the posted agenda.

Even as the nation and Texas begin to open up as the COVID-19 virus threat appears to lessen, please be assured that the District and AWR are following the guidelines of the Center for Disease Control and monitoring the COVID-19 situation continuously to ensure the health and safety of all District residents.

Respectfully,

Board of Directors
Bastrop County Municipal Utility District No. 1