

# Bastrop County MUD No. 1

500 N Capital of Texas Hwy. Bldg 1, Suite 125, Austin, TX 78746  
Office: 512-402-1990 Fax: 512-402-0304

## IMPORTANT INFORMATION Regarding the Emergency Notification System

Bastrop County MUD No. 1 provides, at no cost to you, an instant Emergency Notification system. In the event of a water or wastewater emergency or service interruption, Bastrop County MUD No. 1 will notify you through:

- ▶ Home phone
- ▶ Cell phone
- ▶ Text messaging
- ▶ E-mail

**Green Alerts** (non-urgent, such as road repairs) - notified by **email only**

**Red Alerts** (urgent, such as loss of water or boil water notices) - notified by **phone, text, and emails**

I understand that my email address is confidential and is not subject to disclosure under the Texas Open Records Act.

I request that my personal information (address, telephone number, or social security number), as listed in Section 182.052, Texas Utilities Code, be kept confidential.

***(Please check the box to protect your personal information.)***

**SERVICE ADDRESS:** \_\_\_\_\_

Utility Customer Name:

Email Address 1st Option: **REQUIRED**

Utility Customer Name:

Email Address 2nd Option:

Please indicate how you would like to be contacted: *Please check all that apply (red alerts will go out via phone, text and email only if you provide all three options).*

Priority #1 Phone Number :

Home                  Cell                  Text

|                          |                          |                          |
|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
|--------------------------|--------------------------|--------------------------|

Priority #2 Phone Number :

Home                  Cell                  Text

|                          |                          |                          |
|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
|--------------------------|--------------------------|--------------------------|

\* Phones are contacted based on priority order you select. A message will be left if no one answers.

Customer                  Signature